

For your convenience ... just call us



Customer Service

651-266-6350

(7:30 a.m. – 4:30 p.m.)

Change of address; billing questions
and payments; credit arrangements

Dispatch/Emergencies

651-266-6868

(24 hours)

Water main and street repair;
service restoration

Meter Operations

651-266-6850

(7:00 a.m. – 4:00 p.m.)

Meter reading and repair

Engineering/Plumbing

651-266-6270

(8:00 a.m. – 4:30 p.m.)

Permits, service installations,
lead replacement, plan reviews

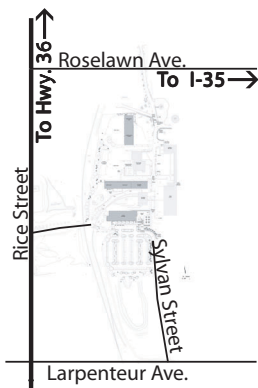
Water Quality/Laboratory

651-266-1651

(8:00 a.m. – 4:30 p.m.)



1900 Rice Street
Saint Paul, MN
55113-6810



To Serve You Better

From bill payments and credit arrangements to plumbing permits, our staff will assist you.

Need to talk with us in person?

We have plenty of free visitor parking at our facilities at **1900 Rice Street in Maplewood.**

First Floor Lobby, Customer Service Window

For bill payments and other account services. We take checks, money order, cash, Visa, and MasterCard. We can also help you make credit arrangements.

Second Floor, Engineering Service Desk

For plumbing permits, service installations, lead replacement, and plan reviews.

Want to drop off a payment?

We have drop boxes in two locations.

Checks or money orders only, please.

For same-day processing if deposited before noon:

1900 Rice Street (Available 24 hours)

The drop box is located in the visitor parking area.

For 48-hour processing:

Saint Paul City Hall, 15 Kellogg Blvd.

(Downtown Saint Paul)

Doors are open 8 a.m. to 4:30 p.m.

Visitors must pass through security.

Tired of writing checks?

Try our Direct Payment Plan. Never write another check for your water services. You can have your payment deducted electronically from your checking or savings account. To set up a direct pay plan, call Customer Service at 651-266-6350.